

WHAT IS CLAIMED IS:

1. A method for changing the delivery point of an item while the item is en route, comprising:

determining a first delivery point of the item;

notifying, based on the first delivery point, a recipient that the item is en route;

accepting at least one instruction designating a second delivery point;

and

delivering the item to the second delivery point;

2. The method of claim 1, wherein accepting the at least one instruction comprises accepting at least one instruction from the recipient.

3. The method of claim 1, wherein accepting at least one instruction designating a second delivery point comprises:

notifying a sender of the item; and

allowing the sender to specify whether to deliver to the first delivery point or the second delivery point.

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4. The method of claim 1, wherein delivering the item to the second delivery point comprises:

notifying the sender, if actual delivery is made; and
requesting disposition instructions from the sender, if delivery was not made.

5. A method for changing the delivery point of an item while the item is en route, comprising:

determining a first delivery point of the item;
notifying a sender that the item is en route;
accepting a second delivery point from the sender; and
delivering the item to the second delivery point.

6. A method for handling an undeliverable item, comprising:
notifying a sender of the item that the item is undeliverable;
accepting a disposition instruction from the sender; and
handling the item according to the disposition instruction.

7. The method of claim 6, wherein the disposition instruction is an instruction to return the item to the sender.

8. The method of claim 6, wherein the disposition instruction is an instruction to auction the item.

9. The method of claim 6, wherein the disposition instruction is an instruction to donate the item.

10. The method of claim 6, wherein the disposition instruction is an instruction to dispose of the item.

11. A system for changing the delivery point of an item while the item is en route, comprising:

means for determining a first delivery point of the item;

means for notifying, based on the first delivery point, a recipient that the item is en route;

means for accepting a second delivery point from the recipient; and

means for delivering the item to the second delivery point.

12. A system for changing the delivery point of an item while the item is en route, comprising:

means for determining a first delivery point of the item;

means for notifying a sender that the item is en route;

means for accepting a second delivery point from the sender; and

means for delivering the item to the second delivery point.